

# SECTION 11.10

## CODE GREEN: MISSING HIGH-RISK ADULT PATIENT

PROCEDURES TO BE FOLLOWED IN THE EVENT AN ADULT IS MISSING or  
ELOPED WITHOUT STAFF KNOWLEDGE THAT OCCURS AT LOMA LINDA  
UNIVERSITY HEALTH

### RESPONSE

Hospital wide response to "Code Green"

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|-----------------|--|
| Missing Patient | <ol style="list-style-type: none"><li>1. When an adult high-risk patient is found to be missing the employee notifies Security Control Center by calling 911.<ul style="list-style-type: none"><li>• The employee provides as much information or details as requested by security.</li><li>• This does not delay the response time.</li></ul></li></ol>   |
| Employee        | <ol style="list-style-type: none"><li>1. Make a rapid assessment of the situation, observing events and per the area.</li><li>2. Alert all staff of the "Code Green."</li></ol>  |
| Area Staff      | <ol style="list-style-type: none"><li>1. The department ensures staff cover exits and stairwells on units and begin to assist with unit search.</li><li>2. The department ensures that staff search most likely areas.</li><li>3. The department assigns someone to search the patient rooms, closets, bathrooms, utility rooms, etc.</li><li>4.</li></ol> |

- Security Control Center
1. Immediately notifies security officers to establish perimeter and cor search.
  2. Announces Code Green and the floor from which the patient is missing (i.e. Code Green, seventh Floor).
  3. Sends out group page to appropriate hospital administrators/managers.
  4. Notifies local law enforcement if missing patient is confirmed.
  5. Initiates group page to administrators and managers.
  6. Dispatches Security Department representative unit to meet with reporting employee when patient is confirmed missing.
  7. Completes written report.
  8. Establishes command post as needed.

Administrative Supervisor/Nurse Manager/Designee Notifies family/legal guardian, attending physician, blood bank and clinical lab to retain specimens for DNA identification, if needed when patient confirmed missing.

- Other Hospital Staff
1. Inform families/visitors/patients that a patient is missing and they stay with their family member until the "Code Green/Clear" is announced.
  2. R 97.2 485.7p

- The assigned observer critiques these drills.
- Security and departments evaluate the findings from these drills.

Process upon  
Recovery

1. According to LLUH Security Operating Policies MC-S-9 and CHS-9, when a patient is located/returned the following events occur:
  - The charge nurse/social worker notifies the patient's physician to immediately evaluate physical status.
  - The charge nurse/social worker immediately notifies the family/legal guardian/emergency contact and the security control center.
  - The security control center immediately notifies all the security officers, group page to administrators and managers, announces Code Green/clear.
  - The administrative supervisor/Executive Director/Department Head /Director immediately notifies Blood Bank and Clinical Lab.
  - The Physician evaluates the patient and writes order to admit patient to appropriate unit for care.
  - The Director/Spiritual Care Clinicians provide an opportunity for debriefing within 24 to 48 hours post incident for staff members.
2. Security and the Code Pink, Purple, and Green committees evaluate the event for process improvement opportunities.